



Terms & Conditions

Prosser Trading LTY PTD trading as Pedal Powered Smoothies
ABN 57 676 527 450

Booking and payment terms

- Your event is not booked in/ dates will not be held with us until we have received a form of payment.
- If the business (Pedal Powered Smoothies) needs to cancel due to unforeseen circumstances (e.g equipment failure, extreme weather or staff emergencies), the client will receive a full refund or the options to reschedule at no additional cost.
- If a cancellation is due to factors beyond the business's control (e.g venue issues, permit problems) Standard cancellation conditions apply.
- Charges are on the client to cover any costs associated with any staffed events or deliveries of any Pedal Powered Smoothies packages.
- Full payment is required 2 days prior to booking, where payment is an issue please immediately contact our office staff via email if there are payment issues.
- Payments accepted are bank transfers and card payments. Card payments may incur a surcharge depending on bank used, we use STRIPE payment systems. Pedal Powered Smoothies do not have access to payment details using STRIPE.
- A travel fee is applicable when events are more than 25kms from our base in Macquarie Park, 2113. If applicable, this will be communicated in your invoice.

Cancellations and Refunds

- Where a change of mind has occurred regarding our services, a refund may not be provided.
- Any cancellations of 14 days or greater will be refunded in full. Cancellations less than 14 days but prior to 7 days will be provided with a full refund minus a 25% admin fee. Cancellations made 3-7 days prior will forfeit 50% total invoice fee. Cancellations less than 3 days will not be eligible for a refund to cover the cost of goods, labour and loss of business.

Weather related cancellations

- If the event is outdoors, it is the clients responsibility to have a suitable backup plan in case of wet weather.
- If weather conditions make it unsafe or impossible to operate, the client may reschedule for free or receive a 50% refund if rescheduling is not possible.
- Refunds will not be given on any branding materials purchased.

Damages and hire

- If Pedal Powered Smoothies is delivering any type of packages which we provide, hire period commences when Pedal Powered Smoothies unload equipment to a customers nominated location, ends when Pedal Powered Smoothies receives equipment back in our possession.
- All equipment received by Pedal Powered Smoothies is strictly only on loan and must be returned in the conditions on which it was received. Should any damages or loss occur during your event from negligence or misuse on your behalf, a fee will be billed to you directly for replacement or repair.
- Delivery times are an estimate only, Pedal Powered smoothies are not responsible for the failure or delay in delivering equipment due to unforeseen circumstances outside of Pedal Powered Smoothies control or the inability to access the customers nominated location.
- If any issues are presented during the hire period please contact our emergencies number on 0424 846 125 or office 0422 043 315.
- The client is not in any way to alter, modify or tamper with equipment without written consent of Pedal Powered Smoothies.
- Equipment that could not be used due to damages will receive a refund of that portion of the hire period.

Council Regulations and Permits

⚠ **Allergen Notice:** While we take every care to avoid cross-contamination, please be aware that all ingredients may contain traces of nuts.

- Pedal Powered Smoothies is registered under Prosser Trading PTY LTD with Ryde Council.
- We have both food handling certificates and food safety supervisor certificates.
- Should any further permits and licensing apply please make us aware upon booking.

Acceptance of Terms and Conditions

- By payment of any Pedal Powered smoothies invoices (trading as Prosser Trading PTY LTD/ ABN 57 676 527 450), you are accepting the terms and conditions laid out as above and are bound in agreement.
- Pedal Powered smoothies may update these terms and conditions from time to time and will make amendments in all documents and via our website. Updated terms and conditions shall be deemed binding and effective immediately.